

# Terms & Conditions

## 1. Introduction

These standard “Terms of Use” (“Terms” or “Standard Terms And Conditions”) contained herein on this webpage, shall govern your use of Innoplore website (www.innoplore.com), its mobile application, including all pages within this website or its mobile application (collectively referred to herein below as this “Website”) as well as all other services and solutions provided by Innoplore (Innoplore Ltd.). These Terms apply in full force and effect to your use of this Website and the relevant Innoplore services and solutions, and by using this Website and all purchases of the listed services and solutions made on this website, you expressly accept all terms and conditions contained herein in full. You must not use this Website and the listed services and solutions, if you have any objection to any of these standard Terms & Conditions of this website, and the Innoplore Terms of Use, its Disclaimer and Privacy Policy.

## 2. Intellectual Property Rights

In these Website Standard Terms & Conditions, “Your Content” shall mean any audio, video, text, images, or other material you choose to display on this Website. Your Content must be your own and must not be infringing on any third party’s rights. Innoplore reserves the right to remove any of Your Content from this Website if found violating the copyrights of others. You must not use this Website, if you have any objection to any of these Website Standard Terms & Conditions, the Innoplore Terms of Use, its Disclaimer and Privacy Policy, as explained below.

## 3. No warranties

This Website and our mobile application is provided “as is,” with all faults, and Innoplore makes no express or implied representations or warranties, of any kind related to this Website or the materials contained on this Website or on our mobile application.

## 4. Limitation of liability

In no event shall Innoplore (Innoplore Ltd.), nor any of its officers, directors and employees, be liable to you for anything arising out of or in any way connected with your use of this Website, our mobile application, or any other delivered services and solutions; whether such liability is under contract, tort or otherwise, and Innoplore, including its officers, directors and employees shall not be liable for any indirect, consequential or special liability arising out of or in any way related to your use of this Website, our mobile application, or any other delivered services and solutions.

## 5. Indemnification

You hereby indemnify to the fullest extent Innoplore (Innoplore Ltd.) from and against any and all liabilities, costs, demands, causes of action, damages and expenses (including reasonable attorney’s fees) arising out of or in any way related to your breach of any of the provisions of these Terms.

## 6. Assignment

Innoplore shall be permitted to assign, transfer, and subcontract its rights and/or obligations under these Terms without any notification or consent required.

## 7. Refund Policy

Any purchase made online through our website shall not be refunded, until or unless Innoplore fails to deliver the purchased product to the client. Innoplore delivers its commitments to its clients with professional attitude, utmost care, and due diligence. Therefore, Innoplore shall strive hard to compensate any customer’s dissatisfaction with the delivered quality of the purchased product with an improved quality of the delivered service or solution.

## **8. Severability and Variation of Terms**

If any provision of these Terms (above and below) is found to be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render these Terms unenforceable or invalid as a whole, and such provisions shall be deleted without affecting the remaining provisions herein.

## **Disclaimer**

The information provided by Innoplore Ltd. (“we”, “us” or “our”) on [www.innoplore.com](http://www.innoplore.com) (the “site”) and our mobile application is to help organizations build their innovative capabilities and innovation ecosystem. All relevant information, services and solutions on the site, at our mobile application, and by using other physical means and electronic communications channels are provided in good faith, however we make no representation or warranty of any kind, express or limited, regarding the accuracy, adequacy, validity, reliability, availability or completeness of any information on the site, at our mobile application or delivered via any other means of physical and electronic communications. Under no circumstances shall we have any liability to you for any loss or damage of any kind incurred as a result of the use of the site, our mobile application, or your reliance on any information or service provided on the site, on our mobile application, or at a physical location through in-person communications or other forms of electronic communications. Your use of the site, our mobile application and your reliance on any information or service provided by us is solely at your own risk.

The site and our mobile application may contain (or you may be sent through the site or our mobile application) links to other websites or contents belonging to or originating from third parties or links to websites and features in banners or other advertising. Such external links are not investigated, monitored, or checked for accuracy, adequacy, validity, reliability, availability or completeness by us. We do not warrant, endorse, guarantee, or assume responsibility for the accuracy or reliability of any information offered by third-party websites linked through the site or any website or feature linked in any banner or other advertising. We will not be a party to or in any way be responsible for monitoring any transaction between you and third-party providers or products or services.

## **Terms of Use & Privacy Policy**

Thank you for choosing to be part of our user community at Innoplore (“company”, “we”, “us”, or “our”). We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, please contact us at [info@innoplore.com](mailto:info@innoplore.com).

When you visit our site and use our services, you trust us with your personal information. We take your privacy very seriously. In this privacy notice, we describe our privacy policy. We seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through it carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our site and our services. This privacy policy applies to all information collected through our and/or any related services, sales, marketing, or events (we refer to them collectively in this privacy policy as the "Sites").

Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.

### **Personal information you disclose to us**

We collect personal information that you provide to us such as name, address, contact information, passwords, security data, and payment information. We collect personal information that you voluntarily provide to us when creating your user account, when registering your interest in obtaining information about us or about our products and services, when participating in activities on the site (such as posting messages, creating blog posts in our online forums or entering in competitions, contests or survey poles) or otherwise contacting us for any other reason. The personal information that we collect depends on the context of your interactions with us and the choices you make and the products and features you use. The personal information we collect can include the following:

Name and Contact Data. We collect your first and last name, email address, postal address, phone number, organizational details, and other similar contact data.

Credentials. We collect passwords, password hints, and similar security information used for authentication and account access.

Payment Data. We collect data necessary to process your payment if you make purchases, such as your payment instrument number (such as a credit/debit card numbers), and the security code associated with your payment instrument. All payment data is stored by our payment processor (Barclay's Bank and PayPal) and you should review its privacy policies and contact the payment processor directly to respond to your any specific questions related to their data security and payment transaction services.

All personal information that you provide to us must be true, complete and accurate, and you must notify us of any changes to such personal information.

### **Information automatically collected**

Some information – such as IP address and/or browser and device characteristics – is collected automatically when you visit our website. We automatically collect certain information when you visit, use or navigate the sites. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our and other technical information. This information is primarily needed to maintain the security and operation of our site, and for our internal analytics and reporting purposes. Like many businesses, we also collect information through cookies and similar technologies.

### **Information collected from other sources**

We may collect limited data from public databases, marketing partners, and other outside sources. We may obtain information about you from other sources, such as public databases, joint marketing partners, as well as from other third parties. Examples of the information we receive from other sources include: social media profile information; marketing leads and search results and links, including paid listings (such as sponsored links). We process your information for purposes based on legitimate business interests, the fulfillment of our contract with you, compliance with our legal obligations, and/or your consent. We use personal information collected via our search for a variety of business purposes described below. We process your

personal information for these purposes in reliance on our legitimate business interests ("Business Purposes"), in order to enter into or perform a contract with you ("Contractual"), with your consent ("Consent"), and/or for compliance with our legal obligations ("Legal Reasons"). We indicate the specific processing grounds we rely on next to each purpose listed below.

We use the information we collect or receive:

- **To facilitate account creation and logon process.** If you choose to link your account with us to a third party account \*(such as your Google or Facebook account), we use the information you allowed us to collect from those third parties to facilitate account creation and logon process.
- **To send you marketing and promotional communications.** We and/or our third party marketing partners may use the personal information you send to us for our marketing purposes, if this is in accordance with your marketing preferences. You can opt-out of our marketing emails at any time (see the "WHAT ARE YOUR PRIVACY RIGHTS" below).
- **Deliver targeted advertising to you.** We may use your information to develop and display content and advertising (and work with third parties who do so) tailored to your interests and/or location and to measure its effectiveness.
- **Administer prize draws and competitions.** We may use your information to administer prize draws and competitions when you elect to participate in competitions.
- **To protect our Sites.** We may use your information as part of our efforts to keep our site safe and secure (for example, for fraud monitoring and prevention).
- **To enable user-to-user communications.** We may use your information in order to enable user-to-user communications with each user's consent.
- **To enforce our terms & conditions and policies**
- **To respond to legal requests and prevent harm.** If we receive a summon or other legal request, we may need to inspect the data we hold to determine how to respond.
- **For other Business Purposes.** We may use your information for other Business Purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our site, products, services, marketing and your experience.

We only share information with your consent, to comply with laws, to protect your rights, or to fulfill business obligations. We may process or share data based on the following legal basis:

- **Consent:** We may process your data if you have given us specific consent to use your personal information in a specific purpose.

**Legitimate Interests:** We may process your data when it is reasonably necessary to achieve our legitimate business interests.

**Performance of a Contract:** Where we have entered into a contract with you, we may process your personal information to fulfill the terms of our contract.

**Legal Obligations:** We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal process, such as in response to a court order or a summon (including in response to public authorities to meet national security or law enforcement requirements).

**Vital Interests:** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.

- **Business Transfers.** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **Third-Party Advertisers.** We may use third-party advertising companies to serve ads when you visit the site. These companies may use information about your visits to our Website(s) and other websites that are contained in web cookies and other tracking technologies in order to provide advertisements about goods and services of interest to you. We are not responsible for the safety of any information that you share with third-party providers who advertise, but are not affiliated with, on our websites.
- **Cookies, Tracking Technologies, and Opt-Out Option.** We may use cookies and other tracking technologies to collect and store your information. We may use cookies and similar tracking technologies (like web beacons and pixels) to access or store information. Most Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove cookies and to reject cookies. If you choose to remove cookies or reject cookies, this could affect certain features or services of our website. To opt-out of interest-based advertising by advertisers on our visit <http://www.aboutads.info/choices/>. You may also change the cookie preferences from the account setting of your browser.
- **Google Map and APIs.** We may use Google Maps for the purpose of providing better service. By using our Maps API Implementation, you agree to be bound by Google's Terms of Service.
- **Storing of Personal Information.** We keep your information for as long as necessary to fulfill the purposes outlined in this privacy policy unless otherwise required by law. We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements). No purpose in this policy will require us keeping your personal information for longer than the period in which users have an account with us.
- **Processing of Personal Information.** When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible. We aim to protect your personal information through a system of organizational and technical security measures. We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, please also remember that we cannot guarantee that the internet itself is 100% secure. Although we will do our best to protect your personal information, transmission of personal information to and from our site is at your own risk. You should only access the services within a secure environment.
- **User Age Restriction.** To sign up for an Innoplore user account, the users must be of 18 years or above. The users will be solely responsible for the proper use of their accounts. We do not knowingly solicit data from or market to children under 18 years of age. By using our site, you represent that you are at least 18. If we learn that personal information from users less than 18 years of age has been collected, we will deactivate the account and take reasonable measures to promptly delete such data from our records. If you become aware of any data we have collected from users under age 18, please contact us at [info@innoplore.com](mailto:info@innoplore.com).
- **Indemnification.** Under no circumstances, Innoplore shall be held responsible for any abuse, harm or damage caused by one user to another of any nature. As per our content policy,

Innoplore does not allow and strongly discourages any user to upload or share any content that includes elements of illegality, immorality, racism, discrimination, sexuality, nudity, violence, child abuse, child labor, disrespect, hatred or any other forms of negative messages. Innoplore preserves the right to unconditionally close any user's account or remove any uploaded content added by a user without sending prior notice to the user, when and where it finds it necessary as per the violation of its stated privacy policy and terms of use of this forum.

- **Special Requests to Further Protect Your Personal Data.** In some regions, such as the European Economic Area, you have rights that allow you greater access to and control over your personal information. You may review, change, or terminate your account at any time. In some regions (like the European Economic Area), you have certain rights under applicable data protection laws. These may include the right (i) to request access and obtain a copy of your personal information, (ii) to request rectification or erasure; (iii) to restrict the processing of your personal information; and (iv) if applicable, to data portability. In certain circumstances, you may also have the right to object to the processing of your personal information. To make such a request, please use the contact details provided below. We will consider and act upon any request in accordance with applicable data protection laws. If we are relying on your consent to process your personal information, you have the right to withdraw your consent at any time. Please note however that this will not affect the lawfulness of the processing before its withdrawal. If you are resident in the European Economic Area and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here: [http://ec.europa.eu/justice/data-protection/bodies/authorities/index\\_en.htm](http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm).

**Deletion of User Account.** If you would at any time like to review or change the information in your account or delete your account, you can Log into your account settings and update your user account. Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. Your user-data shall be kept with Innoplore saved for 6 months, and during this time the user may change its mind to request Innoplore at [info@innoplore.com](mailto:info@innoplore.com) to reactivate the deleted account; however, after this period, any saved user-data shall be permanently deleted and then the user-account or data cannot be retrieved. The user would then need to create a new account. Furthermore, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use, and/or comply with legal requirements.

- **Opting out of email marketing:** You can unsubscribe from our marketing email list at any time by clicking on the unsubscribe link in the emails that we send or by contacting us using the details provided below. You will then be removed from the marketing email list – however, we will still need to send you service-related emails that are necessary for the administration and use of your account.

**Updated Versions of the Privacy Policy.** We will update this policy as necessary to stay compliant with relevant laws. We may update this privacy policy from time to time. The updated version will be indicated by an updated “Revised” date and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy policy, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this privacy policy frequently to be informed of how we are protecting your information.

If you have questions or comments about this policy, you may email us at [info@innoplore.com](mailto:info@innoplore.com).